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Criteria for inclusion of new partners to the MultiSport offer

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	gym, group lessons	swimming pool, outdoor swimming pool, racquet sports, beach volleyball, climbing wall/boulder, trampoline parks, salt caves, sauna, wellness, InBody	driving range, miniature golf, adventure golf, paddleboard, bowling, public skating, children's playrooms and parks, laser game

CHANGING ROOMS			
There are separate women's and men's changing rooms.	✓	✓	✗
Changing rooms are equipped with a shower and toilet.	✓	✓	✗

RECEPTION			
The receptionist is permanently present. <i>Exceptions are 24/7 open facilities, which must meet special conditions.</i>	✓	✓	✓
Possibility to install a reader. <i>This involves installing a borrowed reader (free of charge) via a standard USB cable. You need a computer/ compatible laptop (not a tablet). The whole system is based on a web interface. (Mozilla Firefox and Google Chrome are the most optimal browsers.)</i>	✓	✓	✓

SPORTS EQUIPMENT			
Certified sports and relaxation equipment and machines in a condition that ensures the safety of users (when handled correctly).	✓	✓	✓

VALID PERMITS			
The provider holds all valid permits to conduct business activities.	✓	✓	✓

PRESENTATION			
The provider has a website or a Facebook page with the following information: contact, an overview of offered services, current price list, current lesson schedule, current opening hours.	✓	✓	✓

SERVICES OFFER			
Cooperation during peak and off-peak hours.	✓	✓	✓
In accordance with the minimum scope/length of the activity offered.*	✓	✓	✓

* Minimum scope/length of the activity offered

Gym	75 min
Group lessons, salt cave	45 min
Swimming pool, outdoor swimming pool, paddleboard, racquet sports, beach volleyball, climbing wall/boulder, trampoline parks, bowling, public skating, sauna, wellness	60 min
Sauna world with a surcharge	90 min
Golf – driving range	50 balls
Miniature golf, adventure golf, children's games and parks, InBody	single entry
Laser game	10 min

Rules and process of inclusion of candidates (sports and relaxation facilities) to the MultiSport Benefit portfolio

- The cooperation offer is intended exclusively for owners of sports and relaxation facilities.
- These facilities must primarily provide services that are included and offered in the MultiSport Benefit network. The inclusion of new partners will be considered in the order in which they were sent.
- We will only contact owners of facilities that meet all criteria.
- Cooperation can only be established with an existing and functioning provider that already offers sports/relaxation services.
- Cooperation can be concluded only if the provider has submitted true and valid data.
- We include services/activities that are nationwide, available and can be included in the network at least in Prague, Brno and Ostrava.
- The offered services/activities must be available to all MultiSport cardholders, i.e. it is not possible to include lessons/activities held at the office of a specific company and intended only for employees of this company, individual and private lessons/activities.
- For group lessons, we prefer to include activities that meet the basic definition of a sports activity. For specialized/new activities, we require certification or trademark protection, which should guarantee the quality and functionality of these services.
- The offered group lessons must be open to the public. Courses cannot be included in the offer, only one-time entries.
- The minimum capacity for group lessons must be at least eight people.
- The sauna world with a surcharge must offer at least four saunas and other additional activities such as a whirlpool, a Kneipp path, a cooling pool, etc., in-house within one entry. There must be sufficient demand and interest of MS clients.
The duration of entry is at least 90 minutes (120 minutes), where the MS card covers a part of the entry. The cardholder pays the rest on the spot according to predetermined conditions and the price published on the MS website. After exceeding the given time limit, the client pays the sum according to the partner's price list.
- The InBody service can be included in the cooperation only for facilities that offer at least one other activity in cooperation with MultiSport.
- Machine activities such as Vacushape, BetterBelly, Rolletic, vibrating platforms, lymphatic drainage and massage or cosmetic services cannot be included in the cooperation.
- MultiSport Benefit may, after individual assessment, grant an exemption from inclusion in the portfolio if the applicant does not meet one of the above conditions.
- MultiSport Benefit reserves the right not to integrate a partner into the portfolio despite meeting all of the aforementioned conditions (e.g. activities unattractive to users, filling capacity within a defined area, etc.).

Category of services

